

Case No OMB-24-4740

10 September 2024

The Honourable Prime Minister
Office of the Prime Minister
Auberge de Castille
Castille Place
Valletta

Honourable Prime Minister

In terms of Article 22(4) of the Ombudsman Act (Cap. 385), your attention is drawn to the Final Opinion issued by this Office on 30 July 2024 (copy attached), following a grievance submitted in connection with the towing of a vehicle. This Office found that the photographic evidence used to justify the towing action was defective and therefore, recommended that the towing fine be refunded to complainant. By means of an email dated 23 August 2024, the Ministry for Home Affairs, Security and Employment informed this Office that the Local Enforcement System Agency did not accept this Office's findings and refused to implement its recommendation.

In view of the above, I am bringing the matter to your attention in the hope that it can be settled through your good offices, thus obviating the need of further procedures in terms of the aforementioned Article 22(4).

Yours sincerely

Judge Joseph Zammit McKeon
Ombudsman

Encl: Final Opinion – 30 July 2024;
Final Opinion Letter – 30 July 2024;
Reply from the Ministry for Home Affairs, Security and Employment – 23
August 2024.

Copy: The Hon Minister
Ministry for Home Affairs, Security and Employment
201, Strait Street
Valletta

The Principal Permanent Secretary
Office of the Prime Minister
Auberge de Castille
Valletta