



Our Ref. : MEYR/11/2026/2
Your Ref. : CEDUC-26-7086

6th March 2026

The Hon. Chief Justice Emeritus Vincent A. De Gaetano
Commissioner for Education
Office of the Ombudsman
11, St. Paul Street
Valletta

Dear Commissioner,

Re: Case No. CEDUC-26-7086 – Final Opinion dated 16 February 2026

The Foundation for Educational Services (FES) acknowledges receipt of the Final Opinion issued in the above-referenced case.

FES remains committed to safeguarding the children entrusted to its care and to upholding the principles of good administration, transparency, and accountability. The safety and wellbeing of minors remain at the core of all operational procedures within our centres.

In accordance with paragraph 10 of the Final Opinion, FES has written formally to the complainant acknowledging that the release process on 5 December 2025 did not proceed as it should have under the applicable procedure, providing written responses to the four specific queries identified in paragraph 4 of the Opinion, and clarifying the measures being reinforced to ensure the consistent and proportionate application of the procedure in future. A copy of the written reply addressed to the complainant is enclosed as **Annex I**.

FES remains committed to the ongoing review of its operational practices and to ensuring that its procedures are applied consistently and proportionately.

We thank your Office for its consideration of this matter and remain committed to constructive engagement in the best interests of the children and families served by FES.

Yours sincerely,

Charles Dimech
Director, Internal Audit and Compliance

encl. Annex I