

Case No CEDUC-24-4967

1 December 2025

The Honourable Prime Minister
Office of the Prime Minister
Auberge de Castille
Valletta

Honourable Prime Minister

In terms of Articles 17C(1) and 22(4) of the Ombudsman Act, I draw your attention to the case of non-action by the Ministry responsible for Education in connection with the Final Opinion delivered by this Office on the 22nd October 2025 after an investigation following a complaint by the Centre Administrator of the Lifelong Learning Centre at Msida.

The complaint revolved over the change, effected in 2022, in the complainant's designation in the public service which resulted in her being completely omitted from the latest sectoral agreement to her detriment. The relevant findings are contained in paragraphs 8 to 10 of the Final Opinion aforementioned.

Although information was requested from the Office of the Permanent Secretary MEYR as to the acceptance or otherwise of this Office's recommendation by the 14th ultimo, and although an extension of time was requested, to date no reply has been forthcoming from the Ministry concerned.

In view of the above, I am bringing the matter to your attention in the hope that it can be resolved, Sir, through your good offices, thus avoiding the necessity of ulterior steps as per said Article 22(4).

Yours sincerely

Vincent A De Gaetano
Commissioner for Education

Enclosed: Document A - Final Opinion 22nd October 2025
Document B – Letter to Permanent Secretary of 2025

Copy: Mr Oreste Cassar – DG (Implementation and Coordination) – OPM