



## Case No Omb-24-4958

15 October 2024

Hon. Dr Anglu Farrugia Speaker of the House of Representatives Parliament of Malta Freedom Square Valletta

Dear Hon. Speaker

This Office investigated a complaint lodged by [omissis] against the Gozo Channel.

Following an investigation conducted by this Office, I found that the complaint was justified and my recommendation was sent to the Gozo Channel and also copied to the Minister for Gozo and Planning, the Permanent Secretary representing the same Ministry and to the Director General (Coordination and Implementation) at the Governance Action Directorate.

As the recommendation to remedy this injustice was not implemented, the matter was brought to the attention of the Prime Minister. This notwithstanding, my recommendation remained unimplemented.

In view of the above, in terms of Section 22(4) of the Ombudsman Act (Chapter 385, Laws of Malta), I am enclosing a copy of the Final Opinion together with a copy of the letter sent to the Hon Prime Minister for the attention of the House of Representatives.

Yours sincerely

Judge Joseph Zammit McKeon Ombudsman

Encl. Final Opinion dated 6<sup>th</sup> August 2024. Letter to the Hon. Prime Minister dated 9<sup>th</sup> September 2024.