

**Case No CEDUC-25-5854**

20 March 2025

The Honourable Prime Minister  
Office of the Prime Minister  
Auberge de Castille  
Castille Place  
Valletta

Honourable Prime Minister

In terms of Article 17C(1) and 22(4) of the Ombudsman Act we draw your attention to the case of non-compliance by the University of Malta in connection with the Final Opinion delivered by this Office on the 17<sup>th</sup> March 2025 after an investigation pursuant to a complaint filed by [omissis] on behalf of [omissis].

The complaint refers to an inflexible and rigid application of policies which, in the concrete circumstances of the instant case, is unreasonable, unjust and wrong in principle as outlined in paras. 7 and 8 of the Final Opinion (copy attached).

The University of Malta has indicated that it does not intend to abide by the recommendation made by this Office.

In view of the above, we are bringing the matter to your attention in the hope that it can be resolved by you, Sir, thus avoiding the necessity of ulterior steps as per said Article 22(4).

Joseph Zammit McKeon  
Ombudsman

Vincent A De Gaetano  
Commissioner for Education

Encl: Final Opinion of the 17<sup>th</sup> March 2025  
Communication from University of Malta

Copy: Mr Oreste Cassar – Director General  
(Coordination and Implementation) – Office of the Prime Minister